



Maintenance Contract – Extended Warranty Clause

1. Standard Warranty

S&P provides a 2-year standard warranty on all products from the date of delivery.

2. Extended Warranty Option

The Customer may elect to purchase an Extended Warranty for an additional period of 1 to 2 years, applicable to all Air Handling Units. This Extended Warranty is a chargeable service. The Customer shall request the current charges from the S&P Customer Services Team prior to agreement.

3. Scope of Extended Warranty

The Extended Warranty includes the following services during the warranty period:

- Annual Health Check of the equipment (per health check documentation)
- Replacement of parts and labour costs related to S&P equipment, except exclusions (below).
- Cost £795 for every year.

4. Exclusions

The following exclusions apply to the Extended Warranty:

- Filters, Belts, Drives and consumables.
- Thermal Wheels, Heat Exchangers, Coils and drainage:
 - Parts and replacement coverage for 1 years only
 - Parts-only coverage up to 2 years
- Routine maintenance of equipment
- Maintenance and replacement of filters
- DUO MOD XL range

5. Customer Responsibilities

The Customer agrees to ensure that routine maintenance, consumables and filter replacements are carried out as recommended by S&P to maintain equipment performance and warranty validity.

Original spare parts and consumables must be used in routine maintenance, service works and repairs, otherwise the warranty is voided in full.

Defects in the quantity of goods must be reported immediately upon receipt of the goods. Claims involving the quality of the goods must be reported during the warranty period or by the last day of this period at the latest. The warranty does not apply to defects caused by



defective installation or neglect of regular service and maintenance. In disputed cases, claims involving components used in the production of units (e.g. electric motors, fans, variable frequency drives, sensors, controllers, etc.), an expert evaluation by the manufacturer or supplier of such component shall be decisive when deciding if a claim should be honoured

If the units have chambers with condensate drains, the customer shall ensure drains are installed during installation to ensure the condensate is drained properly, including the installation of proper slope and placement of the drain traps. If the units have steam heat chambers, these heat exchanger coils must be connected to the piping system through expansion joints.

6. General Terms

All warranty services are subject to the terms and conditions outlined in this contract. Any repair or replacement carried out under this warranty does not extend the warranty period beyond the original terms.